Dell SonicWALL Product Lifecycle Announcement

Dell SonicWALL is initiating the Last Time Buy (LTB) notification for the Dell SonicWALL Secure Remote Access (SRA) 4200 effective November 30, 2012. Last Time Buy is the first phase of the Dell SonicWALL End of Life process outlined at the end of this document. During this phase, authorized SonicWALL partners and distributors may purchase SRA hardware SKUs from Dell SonicWALL. After the LTB phase has ended, Dell SonicWALL will no longer accept orders for the SKUs listed below.

All official End of Life notifications and phase information is posted on the Product Lifecycle page of our Support Web site.

Products Affected

Products affected by this LTB announcement are listed below:

Table 1 *End of Life Information*

Regions	Worldwide excluding Japan
Products	Dell SonicWALL SRA 4200
Product SKUs	See Table 2
Last Time Buy Begins	November 30, 2012
Last Time Buy Ends	December 10, 2012
Active Retirement Mode Begins	December 11, 2012
Active Retirement Mode Ends	December 10, 2014
Limited Retirement Mode Begins	December 11, 2014

Table 2 *Affected Hardware SKUs*

SRA 4200 Description	SRA 4200 SKU	Replacement SKU Description	Replacement SKU
SRA 4200	01-SSC-5975	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 (50 User)	01-SSC-5981	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 NFR (25 User)	01-SSC-6058	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Base Appliance with 25 User License	01-SSC-5998	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with WAF (2 Yr), Support (2 Year, 24x7) and 25 User	01-SSC-9282	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with WAF (3 Yr), Support (3 Year, 24x7) and 25 User	01-SSC-9283	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with Virtual Assist (5 Techs), Support (2 Year, 24x7) and 25 User	01-SSC-9284	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 Service Bundle with Virtual Assist (10 Techs), Support (3 Year, 24x7) and 25 User	01-SSC-9285	SRA 4600 (25 User)	01-SSC-6596
SRA 4200 100 User Secure Upgrade Plus 2 Yrs Dynamic Support 24x7	01-SSC-7210	SRA 4600 100 User Secure Upgrade Plus 2 Yrs Dynamic Support 24x7	Available once LTB period has ended

SRA 4200 100 User Secure Upgrade Plus 3 Yrs Dynamic Support 24x7	01-SSC-7211	SRA 4600 100 User Secure Upgrade Plus 3 Yrs Dynamic Support 24x7	Available once LTB period has ended

Last Time Buy
Last Time Buy (LTB) is advanced notification to Dell SonicWALL distributors that Dell SonicWALL intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, SonicWALL and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.

Active Retirement Mode
Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral. The duration of this phase is typically two years.

Limited Retirement Mode
Limited Retirement Mode (LRM) is a statement by the company that it will no longer develop or release driver updates or bug fixes for these products. Depending on inventory, technical capability, customer demand and gross margin, SonicWALL will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support
End of Support (EOS) is an announcement by Dell SonicWALL to indicate that it will no longer provide technical support, firmware updates/upgrades or hardware replacement for the product, and that all remaining unique inventory or materials will become unavailable. Dell SonicWALL may continue to offer security service subscriptions such as Content Filtering and Intrusion Prevention during the End of Support phase, but it will no longer provide technical support for the product or any security service running on it. Should a technical issue arise on one of the subscription services that is offered during the End of Support phase, customers may be required to transition to an upgrade product at their own cost. Certain remaining entitlements on the End of Support appliance may be transitioned to the upgrade appliance upon request.