

NORMAN® **DirectQuarantine**

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Overview

Direct Quarantine is a Microsoft Outlook add-on for Norman Email Protection, designed to give end-users total visibility and control over their quarantined messages and relieve IT administrators from day-to-day quarantine management.

If an end-user does not receive an expected email, the administrators are inevitably involved. More often than not, this results in time-consuming searches for the admin and a tedious wait for the end-user.

DirectQuarantine aims to end unproductive solutions by providing the end-user with the tools needed to easily manage quarantined messages themselves. End-users will have access to their email quarantine in real-time directly from Outlook, providing a seamless user experience while relieving IT administrators from tedious day-to-day quarantine management.

Key Benefits

Relieves IT Administrators - IT administrators save time by putting the task of email quarantine management into the hands of end-users.

Real-time access to quarantine - Provides end-users direct access to quarantined emails, in real-time, directly from Outlook

Safe email view of quarantined items - End-user gets a full body view of message in text or HTML, including a list of attachments. All dangerous content is disabled, keeping the network secure.

Full search of quarantined items - directQuarantine allows users to apply familiar Outlook functions to their quarantined messages. There is no need to sift through hundreds of spam messages to find that all-important sales email. Outlook's built-in search tool makes it quick to locate quarantined emails.

Features

Relieves IT Administrators

- » IT administrators save time by putting the task of email quarantine management into the hands of end-users.
- » Provides end-users direct access to quarantined emails in real-time directly from Outlook
- » Automates spam reporting and release process without IT involvement
- » Alleviates the burden on IT administrators of tedious day-to-day quarantine management
- » Straightforward installation and deployment



HIGHLIGHTS

- Relieves IT Administrators
- Integrates with Microsoft® Exchange
- Provides Live Quarantine View from Outlook
- Ensures the Highest Level of Security

DIRECT QUARANTINE SERVER REQUIREMENTS

- Norman Email Protection 4.7 or higher
- Works with any Exchange server
- Windows 2003, Windows 2008, Windows 2008R2*
- .NET Framework 3.5 SP1 and 4.0 Extended
- Active Directory (GPO Deployment)
- SQL Server 2000/Express 2005

**not support for MS SmallBusiness Server*

DIRECT QUARANTINE CLIENT REQUIREMENTS

- Windows® 32-bit and 64-bit (XP/Vista/7)
- .NET Framework 3.5 SP1 and 4.0 Extended
- Microsoft® Outlook 2003, 2007 or 2010

Integrates with Microsoft® Exchange

Direct Quarantine Server integrates easily with Exchange, and Direct-Quarantine Clients are quickly and easily deployed through Active Directory Group Policy.

- » Works with any Exchange server
- » Microsoft® Outlook add-on
- » Deployed easily through Active Directory Group Policy with a single install package for all Outlook versions 2003, 2007 and 2010

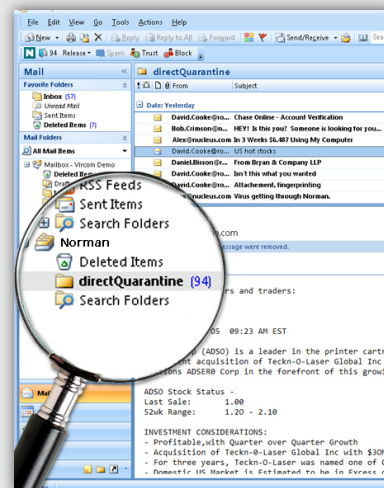
Live Quarantine View from Outlook

As an Outlook add-on module for our Norman Email Protection email security software, DirectQuarantine provides end-user control of quarantined emails directly from Outlook.

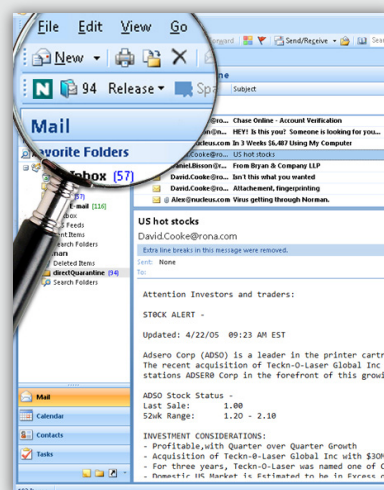
- » Direct access to quarantined emails directly from an Outlook Spam folder (conveniently available from the Outlook toolbar)
- » Full body view of message in text or HTML, including a list of attachments (all dangerous content is disabled)
- » Search for quarantined emails in real-time using the Outlook search toolbar (includes content search) or native Windows search
- » Release false positives quickly and easily directly from the Outlook toolbar
- » Add trusted senders and block senders to Norman Email Protection directly from Outlook toolbar or right-click menu
- » Report spam to automatically delete the message and send an email to Norman
- » Delete spam from the quarantine or "Empty Quarantine" right-click option to clear all spam messages

Ensures the Highest Level of Security

- » Works with our Norman Email Protection to effectively counter security threats such as spam, viruses, fraud, phishing, botnets and other unauthorized communication
- » Provides a service layer between Email Clients and Norman Email Protection server
- » Installed on the same machine or virtual machine as Norman Email Protection
- » Secure authentication through Active Directory
- » Attachments (only filenames and file sizes are visible), viruses, phishing links and all other electronic threats remain safely on the Norman Email Protection server and are not downloaded to Outlook
- » Built upon multi-layered analytic technology to protect your email from all types of threats



DirectQuarantine Outlook folder close-up.



Quick and easy toolbar access to Direct-Quarantine folder.

Norman ASA is a world leading company within the field of data security, internet protection and analysis tools. Through its SandBox technology Norman offers a unique and proactive protection unlike any other competitor. While focusing on its proactive antivirus technology, the company has formed alliances which enable Norman to offer a complete range of data security services.

Norman was established in 1984 and is headquartered in Norway with continental Europe, UK and US as its main markets.

www.norman.com

Norman SandBox® US Patent Number 7,356,736

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