

June 2019 Updates to CGSS and AGSS

Starting June 1st, 2019 Comprehensive Gateway Security Suite (CGSS) and Advanced Gateway Security Suite (AGSS) will receive more entitlements. All firewall hardware bundles including AGSS/CGSS will receive the new entitlements at no additional cost. There will a 10% price increase to AGSS/CGSS subscription bundles (on certain older models) effective June 15th, 2019. Any customer who registers CGSS or AGSS on or after June 1, 2019 will receive the new entitlements.

Both CGSS/AGSS bundles will include Capture Security Center risk meters, firewall management, and 7-day reporting. On top of these offerings, AGSS will add Shadow IT Visibility which is formerly known as Cloud App Security 1.0. Here is a new look at the bundles in the table below, note the new entitlements in bold text:

Entitlement	CGSS	AGSS
Gateway Anti-Virus	✓	✓
IPS, GeoIP & Botnet	✓	✓
Application Control	✓	✓
Content Filtering Service	✓	✓
24x7 Support	✓	✓
CSC Unified Dashboard & Risk Meters	✓	✓
CSC Firewall Management	1	✓
(Zero-Touch, Configuration Management, Change Management)		
CSC Firewall Reporting (7-days)	✓	✓
Shadow IT Visibility	×	✓
Capture ATP (Static, RTDMI, Memory, Hypervisor, Emulation)	×	✓

For more information on these features please refer to their documentation in your sales and training portals.

FAQs

Q: Will customers who activate CGSS and AGSS after June 1, 2019 receive the entitlements even if they did not pay the difference in price.

A: Yes, they will receive the increase in benefits despite paying the price for the former bundle.

Q: What about customers who purchased and activated these bundles before June 1, 2019?

A: There will be no changes to existing bundles. Renewals after this date will have these features but at the new price (if it applies).

Confidential: For SonicWall and SecureFirst Partners only



Q: Will the SKUs change?

A: No, the new entitlements will work with the existing AGSS/CGSS SKUs.

Q: What models will the price change apply to and when does the price change go live?

A: The price change applies to older model firewalls (e.g. TZ, NSA xx00, and NSv) and not to the gen 6.5 NSa or NSsp firewall lines. Prices will change on affected models on June 15th, 2019.

Q: Will prices change for the hardware/software bundles such as TotalSecure or Secure Upgrade Plus – Advanced?

A: No, the prices for the bundles will remain the same.

Q: What is the difference between Shadow IT Visibility (Formerly CAS 1.0) and Cloud App Security (CAS) 2.0?

A: These are completely different solutions:

Shadow IT Visibility provides real-time visibility of web and cloud applications being used by employees within your corporate network. It enables IT administrators to discover usage of risky applications, track user activity, and set allow/block policies on sanctioned and unsanctioned applications. To get this service customer would need an active SonicWall NGFW with CSC Firewall reporting (included in AGSS).

Cloud App Security (CAS 2.0) is next-gen security service for SaaS applications such as Office 365 and G-Suite providing anti-phishing, advanced threat protection and data loss prevention. Through its unique API-based protection, the solution delivers a highly differentiated combination of advanced email protection and CASB functionalities for cloud email and cloud data. CAS is an independent security service that does **NOT** require a SonicWall firewall and can be purchased using the standalone SKUs on the pricelist.