

SonicWALL Product Lifecycle Announcement

SonicWALL is initiating the Last Time Buy (LTB) notification for the SonicWALL Aventail EX-750 SSL VPN. Last Time Buy is the first phase of the SonicWALL End of Life process outlined at the end of this document.

The SonicWALL Aventail EX-750 represents the legacy SSL VPN appliance introduced by Aventail in Q3 2004 and has since been replaced by the SonicWALL Aventail SRA EX6000 appliance. The SRA EX6000 was introduced by SonicWALL in the Q4 2008 timeframe. The EX-750 has been in release for over 5.5 years and is no longer actively marketed as a new appliance; it is now time to initiate the Last Time Buy phase. All EX-750 customers can receive support as indicated in table 1 below.

All official End of Life notifications and phase information is posted on the Support area of our Web site at <http://www.sonicwall.com/us/support/3003.html>.

Products Affected

Products affected by this LTB announcement are listed below:

Table 1 End of Life Information

Regions	Worldwide
Products	SonicWALL Aventail EX-750
Product SKUs	01-SSC-9609
Last Time Buy Begins	April 1, 2010
Last Time Buy Ends	May 31, 2010
Active Retirement Mode Begins	June 1, 2010
Last SonicWALL Aventail Appliance Firmware Upgrade	2 Firmware Upgrades or 18 months, whichever comes first. Customers can still apply maintenance releases up to the End of Support date for supported firmware versions.
Last Support Renewal (3YR)	June 1, 2010
Last Support Renewal (2YR)	June 1, 2011
Last Support Renewal (1YR)	June 1, 2012
End of Support (All Levels)	June 1, 2013

Table 2 Affected Product SKUs

Aventail EX-750 Description	EX-750 SKU	Replacement SKU Description	Replacement SKU
SonicWALL SRA EX-750 Base Appliance with Administration Test License	01-SSC-9609	SonicWALL SRA EX6000 Base Appliance with Administration Test License	01-SSC-9601



General

Table 3 Affected Support SKUs

Note that the following support SKUs are for the SonicWALL Aventail EX-750. The “Last Day to Order” indicates the date when the SKU can no longer be ordered for the appliance.

Aventail EX-750 Description	EX-750 SKU	Last Day to Order
SonicWALL E-Class Support 24x7 for SRA EX-750 50 User 3 Years	01-SSC-8409	June 1, 2010
SonicWALL E-Class Support 24x7 for SRA EX-750 25 User 3 Years	01-SSC-8408	June 1, 2010
SonicWALL E-Class Support 24x7 for SRA EX-750 10 User 3 Years	01-SSC-8407	June 1, 2010
SonicWALL E-Class Support 24x7 for SRA EX-750 50 User 2 Years	01-SSC-8406	June 1, 2011
SonicWALL E-Class Support 24x7 for SRA EX-750 25 User 2 Years	01-SSC-8405	June 1, 2011
SonicWALL E-Class Support 24x7 for SRA EX-750 10 User 2 Years	01-SSC-8404	June 1, 2011
SonicWALL E-Class Support 24x7 for SRA EX-750 50 User 1 Year	01-SSC-8403	June 1, 2012
SonicWALL E-Class Support 24x7 for SRA EX-750 25 User 1 Year	01-SSC-8402	June 1, 2012
SonicWALL E-Class Support 24x7 for SRA EX-750 10 User 1 Year	01-SSC-8401	June 1, 2012

Last Time Buy

Last Time Buy (LTB) is advanced notification to SonicWALL distributors that SonicWALL intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, SonicWALL and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.

Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral. The duration of this phase is typically two years.

Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer develop or release driver updates or bug fixes for these products. Depending on inventory, technical capability, customer demand and gross margin, SonicWALL will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.

