

SonicWall® Capture Client 1.5.10

Release Notes

November 2018

These release notes provide information about SonicWall® Capture Client 1.5.10 release. Capture Client 1.5.10 is a patch that resolves known issues found in the previous release. Refer to [Resolved Issues](#) for more details.

NOTE: Existing Capture Client 1.0.x clients are not automatically updated. You need to update Capture Client policy and select the appropriate 1.5.x version for your configuration. Navigate to **Security Policies > Capture Client**. Select the **Settings** tab and choose the **Capture Client version** from the drop-down list.

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About Capture Client

SonicWall Capture Client is a unified client offering that delivers multiple client protection capabilities through a unified interface. With a next-generation malware protection engine powered by SentinelOne, the SonicWall Capture Client delivers advanced threat protection with these key features:

- **Continuous behavioral monitoring** of the client that helps create a complete profile of file activity, application & process activity, and network activity. This protects against both file-based and file-less malware and delivers a 360° attack view with actionable intelligence relevant for investigations.
- **Multiple layered signatureless techniques** include techniques for protecting cloud intelligence, advanced static analysis and dynamic behavioral protection. They help protect against and remediate well known, little known, and even unknown malware, without regular scans or periodic updates. This maintains the highest level of protection at all times, without hampering user productivity.
- **Unique roll-back capabilities** support policies that not only remove the threat completely but also restore a targeted client to its original state, before the malware activity started. This removes the effort of manual restoration in the case of ransomware and similar attacks.
- **Cloud-based management console** reduces the footprint and overhead of management. It improves the deployability and enforceability of Endpoint Protection, irrespective of where the endpoint is.

The size of your Capture Client tenancy is only limited by the number of endpoint licenses procured.

System Requirements

Since Capture Client is a cloud service, you only need access to a web browser and an internet connection to access the Client Management Console. Based on the operating system you're using, the following browser levels are supported:

Browser Supported	Windows Server	Windows 10	Windows 8	Windows 7	Vista	Linux	macOS
Internet Explorer 11	✓	✓	✓	✓			
Microsoft Edge (latest version)	✓	✓					
Mozilla Firefox (version 52.5 ESR or later)	✓	✓	✓	✓	✓	✓	✓
Google Chrome (latest version)	✓	✓	✓	✓	✓	✓	✓
Apple Safari (latest version)							✓

Capture Client only supports endpoints (PCs, tablets, etc) running the following operating systems:

Operating System	Details
Windows Server	2016 2012 R2, 2012 2008 RS2 SP1
Windows 10	On 32- and 64-bit
Windows 8	Versions 8 and 8.1 on 32- and 64-bit
Windows 7	Version 7 SP1 on 32- and 64-bit
macOS 10.14 or later	Mojave NOTE: The SentinelOne macOS 2.6.3 client is required for macOS Mojave. An existing SentinelOne 2.6.2 or 2.6.0 version must be upgraded to 2.6.3 before upgrading to macOS Mojave.
macOS 10.13 or later	High Sierra
macOS 10.12	Sierra

Resolved Issues

This section provides a list of issues resolved in this release.

Capture Client for Mac

Resolved issue	Issue ID
Trusted Certificates under Capture Client window of MAC client is showing Valid dates unknown.	210379

Capture Client for Windows

Resolved issue	Issue ID
A duplicate entry for a Windows endpoint is observed on the Protection->Devices page after the endpoint is rebooted.	211346
An error is not shown if a duplicate entry is added to any Exclusion list.	210637
Users are not becoming part of dynamic group automatically.	210286

Cloud Management

Resolved issue	Issue ID
Email notifications are not being sent when threats are detected on the endpoints.	211585
Assigning and unassigning users in one dynamic group causes issues in another dynamic group.	211443
Certificates that have been assigned to the Default Trusted Certificates Policy are not getting deleted from the Certificates page.	210501

Known Issues

This section provides a list of known issues in this release.

Capture Client for Mac

Known issue	Issue ID
Blacklist supports only binary and executable software on macOS.	204840
The SentinelOne Mac agent does not detect all malicious signatures.	201799

Capture Client for Window

Known issue	Issue ID
Uninstalling Capture Client on Windows 2012 R2 server intermittently did not uninstall the SentinelOne agent.	211693
When the SentinelOne agent is upgraded on a Windows system, a reboot is needed to complete the upgrade.	210326

Cloud Management

Known issue	Issue ID
For a Windows 2016 server, the current user is shown as none instead of being clearly updated.	211694
The hash value under the blacklist is getting automatically added to global exclusion list after detection.	210328
Default Capture client policy is allowing custom Threat protection and Trusted certificates custom policies to be default policies. This results in a conflict since the default threat protection policy on S1 site is mapped to the default Threat protection policy in the Capture Client.	206482
Blacklisting a threat that is already listed in the Blacklist is not showing an error.	205591
Blacklisting of text, mp3, image and video is not supported.	201692

Licensing

SonicWall Capture Client can be licensed as a security service associated with a SonicWall network security appliance or as a standalone service without an associated appliance.

Topics:

- [Licensing with a Network Security Appliance](#)
- [Licensing without a Network Security Appliance](#)

Licensing with a Network Security Appliance

To license SonicWall Capture Client with a network security appliance:

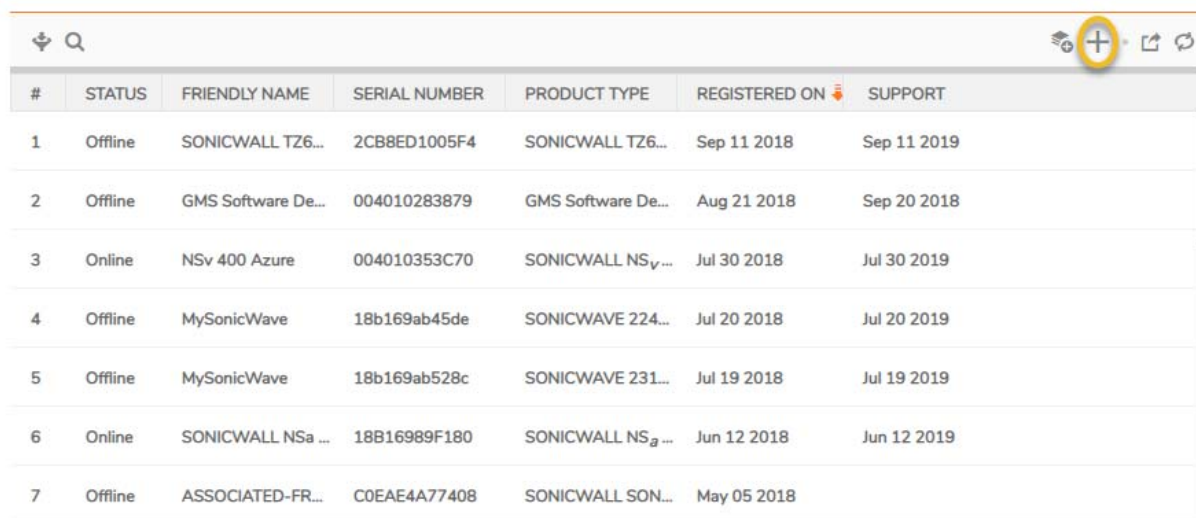
- 1 Log into your network security appliance as an administrator.
- 2 Navigate to the **MANAGE | Updates > Licenses** page.
- 3 In the pane to **Manage Security Services Online**, click the link to log into MySonicWall and activate the Capture Client license.
- 4 Click the **SYNCHRONIZE** button to synchronize all your licenses on the appliance.

Licensing without a Network Security Appliance

To provision Capture Client without a network security appliance:

- 1 Log into MySonicWall at <https://www.mysonicwall.com/muir/login/step2>.
- 2 Navigate to **Products Management > My Products**.

 / Product Management



#	STATUS	FRIENDLY NAME	SERIAL NUMBER	PRODUCT TYPE	REGISTERED ON	SUPPORT
1	Offline	SONICWALL TZ6...	2CB8ED1005F4	SONICWALL TZ6...	Sep 11 2018	Sep 11 2019
2	Offline	GMS Software De...	004010283879	GMS Software De...	Aug 21 2018	Sep 20 2018
3	Online	NSv 400 Azure	004010353C70	SONICWALL NSv...	Jul 30 2018	Jul 30 2019
4	Offline	MySonicWave	18b169ab45de	SONICWAVE 224...	Jul 20 2018	Jul 20 2019
5	Offline	MySonicWave	18b169ab528c	SONICWAVE 231...	Jul 19 2018	Jul 19 2019
6	Online	SONICWALL NSa ...	18B16989F180	SONICWALL NSa ...	Jun 12 2018	Jun 12 2019
7	Offline	ASSOCIATED-FR...	C0EAE4A77408	SONICWALL SON...	May 05 2018	

- 3 Click the **+** (Add Client Licenses) icon.

REGISTER CLIENT LICENSES GROUP

Enter the client license name for the product you wish to register

Enter the client license name

Enter the client license name

Cancel

Confirm

- 4 Enter the client license name and click **Confirm**.
- 5 Click the Licenses icon on the newly created client license in the table.

My Products

/ Product Management

#	STATUS	FRIENDLY NAME	SERIAL NUMBER	PRODUCT TYPE	REGISTERED ON	PRODUCT GROUP	FIRMWARE VERSION	SUPPORT
1	Offline	Test	CB0000008C08	SonicWall CLIENT LIC...	Oct 09 2018	SonicWALL Products		  

- 6 On the **LICENSES** page, scroll down to the **DESKTOP & SERVER SOFTWARE** section and find **Capture Client** in the list.

Capture Client
Status - Not Licensed








 Try 

- 7 Click the **Cart** icon to purchase a license for Capture Client, click **Try** for a free trial, or click the **Key** icon to activate your license with a key from your provider.

SSL VPN
Status - Licensed , Count - 2 , Max count- 352

Capture Client
Status - Free Trial , Expiration- Nov 8 2018 , Count - 5

DPI-SSL Enforcement
Status - Licensed , Expiration- Nov 8 2018 , Count - 5

  Try 
 Try 
 

- 8 Once the server has been licensed, click on the **Service Status** icon.

SERVICE STATUS	
Service Name:	Capture Client
Serial Number:	18B169898F80
Activation Status:	Enabled
Expiration Date:	11/08/2018
Number Of Licenses:	5
Capture Client Installation	
To install the client:	Click here
Copy this URL for distribution to other users:	Copy url
Capture Client Security Center	
Manage your installation here:	Click here to access your Security Center.

- 9 Select **Click here to access your Security Center**. This redirects you to the Client Management Console for login.

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract and to customers who have trial versions.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to <https://www.sonicwall.com/support>.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View video tutorials
- Access MySonicWall
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit <https://www.sonicwall.com/support/contact-support>.

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For more information, visit <https://www.sonicwall.com/legal>.

To view the SonicWall End User Product Agreement, go to: <https://www.sonicwall.com/legal/eupa>.

Legend



WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.



CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.



IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

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