

# SonicWALL Product Lifecycle

## SUPPORT SERVICES

### SonicWALL Last Time Buy Announcement for the SonicWALL SRA 4200 Unrestricted User SKUs

COMMUNICATIONS OVERVIEW: SonicWALL is initiating the Last Time Buy (LTB) notification for the SonicWALL SRA 4200 Unrestricted SKUs. Last Time Buy is the first phase of the SonicWALL End of Life process outlined at the end of this document.

The SonicWALL SRA 4200 represents the next generation of SSL VPN appliances from SonicWALL. The SRA 4200 was introduced in Q4 2009 and is intended for small and medium-sized businesses. The reason for this Last Time Buy Announcement is that the licensing of the SRA 4200 is transitioning from an unrestricted model recommended for a maximum of 50 concurrent users, to a user based licensing model that can scale from as little as 10 users to as many as 500 concurrent users. For these reasons, it is now time to transition to Last Time Buy status the unrestricted SRA 4200 licenses and transition to the user-based SRA 4200 licenses. All SRA 4200 customers who purchased the unrestricted license can receive support as indicated in table 1 below.

All official Product Lifecycle notifications and phase information is posted on the Support area of our Web site at <http://www.sonicwall.com/us/support/3003.html>.

#### Products Affected

Products affected by this LTB announcement are listed below:

**Table 1** End of Life Information

<b>Regions</b>	Worldwide
<b>Products</b>	SSL-VPN 4200
<b>Product SKUs</b>	01-SSC-5980 01-SSC-5983
<b>Last Time Buy Begins</b>	April 1, 2010
<b>Last Time Buy Ends</b>	April 30, 2010
<b>Active Retirement Mode Begins</b>	May 1, 2010
<b>Last SonicWALL Appliance Firmware Upgrade</b>	(2) Major Firmware Upgrades or 18 months-whichever comes first. Customers can still apply maintenance releases up to the End of Support date for supported firmware versions
<b>Last Support Renewal (3 Yr)</b>	April 30, 2010
<b>Last Support Renewal (2 Yr)</b>	April 30, 2011
<b>Last Support Renewal (1 Yr)</b>	April 30, 2012
<b>End of Support (All Levels)</b>	April 30, 2013

**Table 2** Affected Product SKUs

Product Description	SKU	Replacement SKU Description	Replacement SKU
SonicWALL SRA 4200	01-SSC-5980	SonicWALL SRA 4200 Base Appliance with 25 user license*	01-SSC-5998
SonicWALL SRA 4200 NFR	01-SSC-5983	SonicWALL SRA 4200 NFR	01-SSC-6058

\*Please note that the SRA 4200 user license can be upgraded with additional user licenses to support up to 500 users.



# Secure Upgrade Program Last Time Buy

**Table 3 Affected Support SKUs**

The "Last Day to Order" date indicates the date when the SKU can no longer be ordered for the SRA 4200 with the unrestricted SKUs.

SSL-VPN 4200 Support SKU Description	SKU	Last Day to Order
SonicWALL Dynamic Support 24X7 For SRA 4200 01-SSC-5980 ONLY (3 Years)	01-SSC-5986	April 30, 2010
SonicWALL Dynamic Support 8X5 For SRA 4200 01-SSC-5980 ONLY (3 Years)	01-SSC-5989	April 30, 2010
SonicWALL Software and Firmware Updates For SRA 4200 01-SSC-5980 ONLY (3 Years)	01-SSC-5992	April 30, 2010
SonicWALL Dynamic Support 24X7 For SRA 4200 01-SSC-5980 ONLY (2 Years)	01-SSC-5985	April 30, 2011
SonicWALL Dynamic Support 8X5 For SRA 4200 01-SSC-5980 ONLY (2 Years)	01-SSC-5988	April 30, 2011
SonicWALL Software and Firmware Updates For SRA 4200 01-SSC-5980 ONLY (2 Years)	01-SSC-5991	April 30, 2011
SonicWALL Dynamic Support 24X7 For SRA 4200 01-SSC-5980 ONLY (1 Year)	01-SSC-5984	April 30, 2012
SonicWALL Dynamic Support 8X5 For SRA 4200 01-SSC-5980 ONLY (1 Year)	01-SSC-5987	April 30, 2012
SonicWALL Software and Firmware Updates For SRA 4200 01-SSC-5980 ONLY (1 Year))	01-SSC-5990	April 30, 2012

## Last Time Buy

Last Time Buy (LTB) is advanced notification to SonicWALL customers and partners that SonicWALL intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, SonicWALL and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.

## Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral. The duration of this phase is typically two years.

## Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer develop or release driver updates or bug fixes for these products. Depending on inventory, technical capability, customer demand and gross margin, SonicWALL will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

## End of Support

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.

