Service Co-termination - Co-termination Best Practices

Best Practices & Managing a Large Number of Devices

Filter, Sort and Search
If you have many devices in your account and only need to co-term some of them, Mysonicwall offers Sort, Filter, Group and Search capabilities to make managing a large number of products easy.

- The header for the columns in the Products & Services table hold the controls to Filter, Sort and Search.
- To sort a column alphabetically or numerically, click the header name.
- From here, you can select the services for similar Friendly Names, or by Product Line.
- For accounts with a very large number of devices, Searching and Filtering may be more appropriate. Clicking the Filter in the column header will bring up the Filter control. Here, you can enter your specific search & filter criteria and only display the desired products. This is very helpful when looking for a single serial number or devices with similar Friendly Names.

Grouping
The Group function is also very useful in managing large install bases. Dragging a column header to the black Group-By bar will group all line-items by that header. The default is a combination of the Product Group and Serial Number. You have the option to group by whatever criteria you need.

Use Product Groups
For companies with different billing cycles or SonicWALL Medallion Partners who manage services for customers, Mysonicwall Product Groups offer significant benefits.

Medallion Partners can create a Product Group for each customer, then use the Group function from above to distinguish customers from one another. This allows partners to coterminate all the services for a single customer with ease.

Large enterprises can create Product Groups as well. Some users decide to use Product Groups to distinguish Cost Centers or groups of devices used at franchise stores.

Devices can be assigned to Product Groups by going to My Groups>Product Group

Don't let Services Expire!

The Mysonicwall Co-termination tool works with active services only. If services on your device have expired, you must enter a new activation key to bring it to good standing before Co-termination can take place.