

SonicWall Capture Endpoint Protection FAQ

Q: Why were the Kaspersky SKUs removed from the price list?

A: Due to increasing customer concerns about and declining customer confidence in Kaspersky products stemming from recent events, SonicWall decided to no not include this product as part of its new endpoint platform. In its place, we will offer SonicWall Endpoint Protection.

Q: Will you still support active subscriptions to Kaspersky and McAfee?

A: Yes, we will support all active products until their expiration date.

Q: What if a Kaspersky customer wants to remove the software now, or if someone wants to start a new purchase?

A: They will have the option of purchasing a McAfee nine-month license. In April, they can purchase SonicWall Capture Endpoint Protection.

Q: What are the new nine-month SonicWall SKU's?

A: To help enable renewals of this product and ensure time to migrate to SonicWall Capture Endpoint Protection, nine-month versions of these SKUs are now available as follows:

01-SSC-3180	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (5 USER) (9 Months)
01-SSC-3177	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (10 USER) (9 Months)
01-SSC-3181	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (25 USER) (9 Months)
01-SSC-3178	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (50 USER) (9 Months)
01-SSC-3179	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (100 USER) (9 Months)
01-SSC-3182	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (250 USER) (9 Months)
01-SSC-3183	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (500 USER) (9 Months)
01-SSC-3184	SONICWALL ENFORCED MCAFEE CLIENT - EXTENSION FOR UPGRADE MIGRATION - (1,000 USER) (9 Months)

Q: What if a customer doesn't have McAfee, can they use the nine-month SKUs?

A: Yes, but afterward they will have to use the new SonicWall Endpoint Protection platform.

Q: What will be the offer to migrate to SonicWall Capture Endpoint Protection when it becomes available in April?

A: Kaspersky customers with active subscriptions with two or more months of validity will receive an equal amount of time added to their subscription at no additional charge.

Q: How long will the nine-month McAfee SKUs be available?

A: These SKUs will be removed from the pricelist in April 2018, upon release of SonicWall Capture Endpoint Protection.

Q: When will SonicWall Capture Endpoint Protection be available?

A: It will be available on the April 2018 price list.

Q: What will be the difference between the SentinelOne and McAfee engines offered as part of SonicWall Endpoint Protection?

A: While the offering based on McAfee delivers a traditional signature-based endpoint threat prevention engine, the SentinelOne offering delivers a more advanced engine that applies advanced behavioral heuristics for endpoint threat prevention. Additionally, SonicWall Endpoint Client, powered by SentinelOne, can also be purchased with a rollback option to change an endpoint back to a previous state before it was infected by malware like ransomware.

Q: When will the SonicWall Endpoint Protection beta be made available?

A: The target date is February 2018.

Q: How does the new version of McAfee compare to the retired one?

A: There are three major improvements in the offering powered by the new McAfee engine:

- a. This version of McAfee can support Microsoft Windows 10 along with other common Microsoft Windows platforms, as well as MacOS and Linux.
- b. Along with signature-based anti-spyware and anti-malware capabilities, the new engine also delivers exploit prevention and memory protection with script scanning to prevent unauthorized system access.
- c. Additional intelligence is built into the malware scan function to minimize the impact on user productivity and still improve scan detections.

For more information, please read McAfee's white paper, [Understanding the McAfee Endpoint Security 10 Threat Prevention Module](#).