

SonicWALL Product Lifecycle Announcement

SUPPORT SERVICES

SonicWALL Last Time Buy Announcement for the SonicWALL CSM Series

SonicWALL is initiating the Last Time Buy (LTB) notification for the SonicWALL Content Security Management (CSM) Series effective April 30, 2010 and ending May 31, 2010. Last Time Buy is the first phase of the SonicWALL End of Life process outlined at the end of this document. During this phase, authorized SonicWALL partners and distributors may purchase CSM Series SKUs from SonicWALL. After the LTB phase has ended, SonicWALL will no longer accept orders for the SKUs listed below

All official End of Life notifications and phase information is posted on the Support area of our Web site at <http://www.sonicwall.com/us/support/3003.html>.

Products Affected

Products affected by this LTB announcement are listed below:

Table 1 End of Life Information

Regions	Worldwide
Products	SonicWALL CSM Series
Product SKUs	Various, see Table 2
Last Time Buy Begins	April 28, 2010
Last Time Buy Ends	May 31, 2010
Limited Retirement Mode Begins	June 1, 2010

Table 2 Affected Hardware SKUs

CSM Description	CSM SKU	Replacement SKU Description	Replacement SKU
CSM 2200 Japan	01-SSC-6015	NSA 2400 NSA 2400 TotalSecure	01-SSC-7020 01-SSC-7035
CSM 2200 N. America	01-SSC-6026		
CSM 2200 International	01-SSC-6027		
CSM 2200 NFR	01-SSC-6028		
CSM 3200 N. America	01-SSC-6030	NSA 3500 NSA 3500 TotalSecure	01-SSC-7016 01-SSC-7033
CSM 3200 International	01-SSC-6031		
CSM 3200 G	01-SSC-6032		

Last Time Buy

Last Time Buy (LTB) is advanced notification to SonicWALL distributors that SonicWALL intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, SonicWALL and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.



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Active Retirement Mode

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral. The duration of this phase is typically two years.

Limited Retirement Mode

Limited Retirement Mode (LRM) is a statement by the company that it will no longer develop or release driver updates or bug fixes for these products. Depending on inventory, technical capability, customer demand and gross margin, SonicWALL will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

End of Support

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.

